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From: Wilson, Elise

Sent: Monday, June 14, 2021 9:56 AM

To: Hall, Roger

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Subject: Request to Review and Advise - Notices for Bill Inserts - DN 2020-247-A

Attachments: Notice Mark-Up.docx

Follow Up Flag: Follow up Flag Status: Follow up

Good Morning, Mr. Hall.

Thank you for partnering with us on improving the readability of customer notices circulated as utility bill inserts. We very much appreciate you sharing your time and knowledge.

Please find attached a mock draft for your review. Our revisions, after the Bill Insert and Notice Workshop held on May 28, 2021, utilize the many helpful suggestions provide to us by stakeholders in this docket.

Please do not hesitate to ask any questions share concerns and constructive criticisms. We are continually revising to get this right and we can achieve this with your help!

Thank you, again, for your willingness to work with us on this important matter.

Respectfully,

Elise Wilson
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